ARGYLL AND BUTE COUNCIL Customer Support Services

Audit and Scrutiny Committee 19 December 2023

Performance	Reporting	Update
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1.0 EXECUTIVE SUMMARY

The aim of this paper is to update the Audit and Scrutiny Committee with the

that is being undertaken as part of the Performance Excellence Project. The main overall deliverable from this project will be an updated PIF which includes a simplified, compliant and proportionate approach to performance and improvement activities.

The report highlights work completed to date and sets out the planned activities in phase two of the project.

It is recommended members note the progress of the Performance Excellence Project to date and the activities in progress for phase two of the project.

- Annual Performance Review A review of how we collect and reflect on annual performance at individual, team and organisational level.
- Benchmarking A review of our approach to the use of benchmarking including Local Government Benchmarking Framework within our Performance and Improvement Framework.
- Lessons learned Development of an approach that allows lessons learned to be shared widely across teams.

4.7 Work Stream 4: SPI Compliance/Public Performance Reporting